

RED SMOKE ALARM: TROUBLE-SHOOTING SHEET

WARNING: CHECK FOR FIRE AND/OR VACATE PROPERTY BEFORE ASSUMING FAULT ONLY

STEP ONE: IDENTIFY THE TYPE OF SOUND YOUR ALARM IS MAKING.

a) If your alarm is emitting a 'chirping' noise; a short burst of sound:

The back-up battery in your alarm may be low on charge, or flat.

b) If your alarm is sounding loudly, as it would during a fire:

Your alarm may have detected something resembling smoke, or have been triggered by insects or an external electrical surge.

STEP TWO: LOCATE THE REMOTE CONTROL WHICH PAIRS WITH YOUR RED BRAND SMOKE ALARMS

a) If you do not have a remote control for your Red brand smoke alarms, refer to step three (alt).

STEP THREE: IDENTIFY AND DISARM THE TRIGGERING ALARM/S (IF REMOTE PRESENT):

a) Press the 'Locate' button on your RED brand remote control once. The red LED light on the remote control will change from a flashing to a steady glowing. After three seconds, all other interconnected smoke alarms will stop sounding and flashing, except for the triggered smoke alarm. Please note the remote control will switch off locate mode after two minutes – if you have not traced the triggered alarm in this time, repeat this step.

b) If you are satisfied there is no fire but the smoke alarm is continuing to sound, you may now silence the alarm by pressing the 'Test/Silence' button twice (allow 10 second delay between the times you press this button) on the remote control. The red LED light on the remote control will change from a flashing to a steady glowing. After five seconds, the triggered smoke alarm will enter silence mode. All other interconnected smoke alarms will then stop sounding. The silence feature has been completed.

c) For further assistance, contact your Property Manager or Smoke Alarm Integrity (1300 974 615) to arrange inspection. Please ensure any problem alarms are reported regardless of success with disarming as attendance by a technician will be required.

STEP THREE (ALT): IDENTIFY AND DISARM THE TRIGGERING ALARM/S (IF REMOTE NOT PRESENT):

a) Look for the alarm/s displaying a red LED flashing.

b) Where 10 year lithium radio-frequency alarms are installed, press the 'Push to Test/Hush' button in on each alarm. Only the 'Push to Test/Hush' button on the triggered alarm/s will hush the others.

c) Unclip all identified problem smoke alarms. All other interconnected smoke alarms will stop sounding within one minute.

d) For further assistance, contact your Property Manager or Smoke Alarm Integrity (1300 974 615) to arrange inspection. Please ensure any problem alarms are reported regardless of success with disarming as attendance by a technician will be required.

To Disarm Red 10 Year Lithium Interconnected Smoke Alarm

- Press the 'Push to Test/Hush' button in to stop the sounding.
- Turn the alarm counter-clockwise and remove. The alarm will turn off during this procedure.
- Leave the alarm in a safe place so our technician can find this on attendance.



To Disarm Red 240-Volt Hardwired Smoke Alarm

- Locate the small latch at the side of the alarm and push this to the left. The alarm will now drop open like a clam shell.
- Remove the battery.
- Hold the 'Hush/Push to Test' button in for a few seconds to drain the power.
- Leave the alarm open, with the top hanging down. Do not close and do not reinstall the battery.

